

100% Satisfaction Guarantee

If you are not completely satisfied with the *Tableaux®* product, please contact us within 30 days of order receipt to apply for a refund. Restrictions apply to orders where the client has waived the Guarantee or the product has been altered. The manufacturer reserves the right with all non-standard orders (75 sq/ft. or more, custom design, special application or unique color finish), to 1) refuse returns or 2) issue account credit in lieu of a cash refund. For return guidelines and a *Return Authorization Number* please contact us within 30 days of order receipt. Product should be returned with its original box, order ID number and a brief explanation for the return. Refunds and credit exclude shipping and handling fees, and any other charges incurred with the product installation.

Each order (freight only, not UPS) is individually boxed and shipped with a shock sensor that is triggered if the box is improperly handled during transportation. If your shipment arrives in damaged condition or if the shock sensor (freight only, not UPS) is triggered or is missing this condition needs to be recorded on the bill of lading at the time of delivery per the *Shipping and Receiving Guidelines*. MANUFACTURER RESERVES THE RIGHT TO VOID GUARANTEE IF CUSTOMER FAILS TO COMPLY WITH *SHIPPING AND RECEIVING GUIDELINES*.

Limited Product Warranty

The *Tableaux®* product is warranted by the Manufacturer to be free of defects in material and workmanship for five (5) years from the date of shipping. The manufacturer will at its election, repair, replace or make appropriate adjustment where the Manufacturer's inspection discloses any such defects occurring in normal usage. This warranty does not cover any conditions or damages resulting from accidents, alterations, misuse, abuse, exposure to the elements or excessive humidity (except when exterior material specifically specified), or failure to follow our instruction with respect to measurement, installation, cleaning or maintenance. This warranty also does not cover any condition or damage resulting from improper installation, removal of the product for installation in the same or another location. This warranty does not apply to conditions caused by normal wear and tear upon the product including fading or discoloration over time.

In no event shall the liability of the Manufacturer exceed the purchase price of the product. IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THE WARRANTY. THIS WARRANTY IS EXCLUSIVE AN IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES. In no event shall the Manufacturer or its licensed distributors be liable or responsible for SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.



President

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